

**544B.16 Complaints — procedure.**

A person may file a complaint with the board against a professional landscape architect or the board may initiate a complaint. Unless the complaint is dismissed by the board as unfounded or trivial, the board may request the department of inspections, appeals, and licensing to conduct an investigation into the complaint. The department of inspections, appeals, and licensing shall report its findings to the board, and the board shall hold a hearing within sixty days after the date on which the complaint is filed. The board shall fix the time and place for such hearing and shall cause a copy of the complaint, together with a notice of the time and place fixed for the hearing, to be served on the accused at least thirty days before the date fixed for the hearing. Where personal service cannot be effected, service may be effected by publication. At such hearing, the accused shall have the right to appear personally or by counsel, to cross-examine witnesses against the accused, and to produce evidence and witnesses in defense. After the hearing, the board may suspend or revoke the certificate of licensure. The board may restore the certificate of licensure to any person whose certificate of licensure has been revoked. Application for the restoration of a certificate of licensure shall be made in such manner, form, and content as the board may prescribe.

[C75, 77, 79, 81, §118A.16]

[88 Acts, ch 1158, §28](#)

C93, §544B.16

[2002 Acts, ch 1045, §14](#); [2019 Acts, ch 110, §8](#); [2023 Acts, ch 19, §2029](#)

Referred to in [§272C.5](#)