

**477C.2 Definitions.**

As used in [this chapter](#), unless the context otherwise requires:

1. “*Communication disorder*” means the inability to use the telephone for communication without a telecommunications device for the deaf and hard of hearing.

2. “*Dual party relay service*” or “*relay service*” means a communication service which provides persons with communication disorders access to the telephone system functionally equivalent to the access available to persons without communication disorders.

3. “*Telecommunications device for the deaf and hard of hearing*” means any specialized or supplemental telephone equipment used by persons with communication disorders to provide access to the telephone system.

4. “*Utilities commission*” means the Iowa utilities commission created in [section 474.1](#).

[91 Acts, ch 194, §2](#); [2020 Acts, ch 1102, §29](#); [2023 Acts, ch 19, §2687](#); [2024 Acts, ch 1170, §369, 455](#); [2025 Acts, ch 30, §75](#)

Subsection 1 stricken and former subsections 2 – 5 renumbered as 1 – 4