

**476.54 Delayed payment charges.**

A public utility shall not apply delayed payment charges on a customer's account if the scheduled payment was made by the customer within twenty days from the date the billing was sent to the customer. Delayed payment charges on a customer's account shall not exceed one and one-half percent per month of the past-due amount. [This section](#) shall not apply to telecommunications service providers registered pursuant to [section 476.95A](#).

[83 Acts, ch 127, §37](#); [2018 Acts, ch 1160, §16](#)