

**34A.11 Communications — single point-of-contact.**

1. The joint 911 service board in each 911 service area shall designate a person to serve as a single point-of-contact to facilitate the communication of needs, issues, or concerns regarding emergency communications, interoperability, and other matters applicable to emergency 911 communications and migration to the next generation 911 network. The person designated as the single point-of-contact shall be responsible for facilitating the communication of such needs, issues, or concerns between public or private safety agencies within the service area, the 911 program manager, the 911 communications council, the statewide interoperable communications system board established in [section 80.28](#), and any other person, entity, or agency the person deems necessary or appropriate. The person designated shall also be responsible for responding to surveys or requests for information applicable to the service area received from a federal, state, or local agency, entity, or board.

2. In the event a joint 911 service board fails to designate a single point-of-contact by November 1, 2013, the chairperson of the joint 911 service board shall serve in that capacity. The 911 service board shall submit the name and contact information for the person designated as the single point-of-contact to the 911 program manager by January 1 annually.

3. The provisions of [this section](#) shall be equally applicable to an alternative legal entity created pursuant to [chapter 28E](#) if such an entity is established as an alternative to a joint 911 service board as provided in [section 34A.3](#). If such an entity is established, the governing body of that entity shall designate the single point-of-contact for the entity, and the chairperson or representative official of the governing body shall serve in the event a single point-of-contact is not designated.

[2013 Acts, ch 129, §59](#); [2017 Acts, ch 136, §13](#)