

**231.76 Service quality standards.**

As the state participates more fully in funding services and other support for persons with an intellectual disability, developmental disability, brain injury, or chronic mental illness, it is the intent of the general assembly that the state shall seek to attain the following quality standards in the provision of services and other supports:

1. Provide comprehensive evaluation and diagnosis adapted to the cultural background, primary language, and ethnic origin of a person.
2. Provide an individual treatment, habilitation, and program services plan.
3. Provide treatment, habilitation, and program services that are individualized, flexible, cost-effective, and produce results.
4. Provide periodic review of an individual's treatment, habilitation, and program services plan.
5. Provide for the least restrictive environment, and age-appropriate services.
6. Provide appropriate training and employment opportunities so that a person's ability to contribute to, and participate in, the community is maximized.
7. Provide an ongoing process to determine the degree of access to, and the effectiveness of, the services and other supports in achieving the disability service outcomes and indicators identified by the department.

[2024 Acts, ch 1161, §155, 162](#)

Referred to in [§231.78](#)

Section effective July 1, 2025; [2024 Acts, ch 1161, §162](#)

NEW section