

**9E.7 Confidentiality of information.**

1. *a.* Except as otherwise provided in [subsection 2](#) and in [section 9E.8](#), information collected, created, or maintained by the secretary related to applicants, eligible persons, and program participants is confidential unless otherwise ordered by a court or released by the lawful custodian of the records pursuant to state or federal law.

*b.* A program participant's name and address maintained by a local governmental body that is part of an ongoing investigation or inspection of an alleged health code, building code, fire code, or city ordinance violation allegedly committed by the program participant is confidential information.

2. Upon request from the department of public safety, the secretary may share confidential information with the department of public safety. Such confidential information received by the department of public safety may be released to a law enforcement agency upon verification that the release will aid the law enforcement agency in responding to an emergency situation, a criminal complaint, or an ongoing investigation.

3. [This section](#) shall not be construed to prohibit the dissemination of information relating to the program to any agency or organization if necessary for carrying out the official duties of the agency or organization, or to a person if disseminated for an official purpose, or to any other person if necessary to protect a person or property from a threat of imminent serious harm.

4. If a program participant has notified the program participant's landlord in writing that the individual is a program participant pursuant to [this chapter](#), a local ordinance or the landlord shall not allow the display of the program participant's name at an address otherwise protected under [this chapter](#).

5. Upon request by a program participant, the assessor or the assessor's staff shall redact the requestor's name contained in electronic documents that are displayed for public access through an internet site. The assessor shall implement and maintain a process to facilitate these requests. A fee shall not be charged for the administration of this subsection.

6. [This section](#) shall not be construed to prohibit the enforcement of a lease agreement between a program participant and a program participant's landlord.

[2015 Acts, ch 96, §8, 17; 2016 Acts, ch 1016, §1; 2021 Acts, ch 183, §5; 2022 Acts, ch 1032, §110, 111](#)