

**523A.804 Mediation.**

1. The commissioner may order a seller to participate in mediation in any dispute regarding a purchase agreement. Mediation performed under [this section](#) shall be conducted by a mediator appointed by the commissioner and shall comply with the provisions of [chapter 679C](#).

2. Mediation of these disputes shall include attendance at a mediation session with the mediator and the parties to the dispute, listening to the mediator's explanation of the mediation process, presentation of one party's view of the dispute, and listening to the response of the other party. Participation in mediation does not require that the parties reach a mediation agreement.

3. Parties to the mediation shall have the right to advice and presence of counsel at all times. The parties to the mediation shall present any mediation agreement reached through the mediation to the commissioner. If a mediation agreement is not reached, the mediator shall file a report with the commissioner. The costs of the mediation shall be approved by the commissioner and shall be borne by the insurance division's regulatory fund.

[2001 Acts, ch 118, §44](#); [2007 Acts, ch 175, §72](#)