

477A.10 Provider discrimination prohibited.

1. The purpose of [this section](#) is to prevent discrimination among potential residential subscribers.

2. A competitive cable or video service provider holding a certificate of franchise authority shall not deny access to any group of potential residential subscribers because of the income of residents in the local area in which such group resides.

3. *a.* A video service provider operating under a certificate of franchise authority that is using telecommunication facilities to provide video services and has more than five hundred thousand telecommunication access lines in this state shall extend its system to a potential subscriber, at no cost to the potential subscriber, if all of the following criteria are met:

(1) The potential subscriber is located within its authorized service area.

(2) At least two hundred fifty dwelling units are located within two thousand five hundred feet of a remote terminal.

(3) These dwelling units do not have cable or video service available from another cable or video service provider.

b. [This subsection](#) shall be applicable only after the first date on which the video service provider operating under a certificate of franchise authority is providing cable or video service to more than fifty percent of all cable and video subscribers receiving cable or video service from the holders of certificates of franchise authority and any other providers of cable or video services operating under franchise agreements with a municipality.

[2007 Acts, ch 201, §11, 15; 2024 Acts, ch 1108, §20 – 22](#)

Subsection 2 amended

Subsection 3, paragraph a, subparagraph (3) amended

Subsection 3, paragraph b amended