

**2C.11 Subjects for investigations.**

1. An appropriate subject for investigation by the office of ombudsman is an administrative action that might be:

- a. Contrary to law or regulation.
  - b. Unreasonable, unfair, oppressive, or inconsistent with the general course of an agency's functioning, even though in accordance with law.
  - c. Based on a mistake of law or arbitrary in ascertainments of fact.
  - d. Based on improper motivation or irrelevant consideration.
  - e. Unaccompanied by an adequate statement of reasons.
2. The ombudsman may also be concerned with strengthening procedures and practices which lessen the risk that objectionable administrative actions will occur.

[C73, 75, 77, 79, 81, §601G.11]

C93, §2C.11

[2007 Acts, ch 126, §1](#); [2013 Acts, ch 10, §12](#); [2013 Acts, ch 140, §49](#)