

252J.4 Conference.

1. The individual may schedule a conference with child support services following mailing of the notice pursuant to [section 252J.3](#), or at any time after service of notice of suspension, revocation, denial of issuance, or nonrenewal of a license from a licensing authority, to challenge child support services' actions under [this chapter](#).

2. The request for a conference shall be made to child support services, in writing, and, if requested after mailing of the notice pursuant to [section 252J.3](#), shall be received by child support services within twenty days following mailing of the notice.

3. Child support services shall notify the individual of the date, time, and location of the conference by regular mail, with the date of the conference to be no earlier than ten days following issuance of notice of the conference by child support services, unless the individual and child support services agree to an earlier date which may be the same date the individual requests the conference. If the individual fails to appear at the conference, child support services shall issue a certificate of noncompliance.

4. Following the conference, child support services shall issue a certificate of noncompliance unless any of the following applies:

a. Child support services finds a mistake in the identity of the individual.

b. Child support services finds a mistake in determining that the amount of delinquent support is equal to or greater than three months.

c. The obligor enters a written agreement with child support services to comply with a support order, the obligor complies with an existing written agreement to comply with a support order, or the obligor pays the total amount of delinquent support due.

d. Issuance of a certificate of noncompliance is not appropriate under other criteria established in accordance with rules adopted by the department pursuant to [chapter 17A](#).

e. Child support services finds a mistake in determining the compliance of the individual with a subpoena or warrant.

f. The individual complies with a subpoena or warrant.

5. Child support services shall grant the individual a stay of the issuance of a certificate of noncompliance upon receiving a timely written request for a conference, and if a certificate of noncompliance has previously been issued, shall issue a withdrawal of a certificate of noncompliance if the obligor enters into a written agreement with child support services to comply with a support order or if the individual complies with a subpoena or warrant.

6. If the individual does not timely request a conference or does not comply with a subpoena or warrant or if the obligor does not pay the total amount of delinquent support owed within twenty days of mailing of the notice pursuant to [section 252J.3](#), child support services shall issue a certificate of noncompliance.

[95 Acts, ch 115, §4; 95 Acts, ch 209, §23; 97 Acts, ch 175, §116; 2005 Acts, ch 112, §16; 2011 Acts, ch 67, §4; 2023 Acts, ch 19, §962](#)

Referred to in [§252J.6](#)