

252B.7B Informational materials provided by child support services.

1. Child support services shall prepare and make available to the public informational materials which explain child support services' procedures including but not limited to procedures with regard to all of the following:

- a. Accepting applications for services.
- b. Locating individuals.
- c. Establishing paternity.
- d. Establishing support.
- e. Enforcing support.
- f. Modifying, suspending, or reinstating support.
- g. Terminating services.

2. The informational materials shall include general information about and descriptions of the processes involved relating to the services provided by child support services including application for services, fees for services, the responsibilities of the recipient of services, resolution of disagreements with child support services, rights to challenge the actions of child support services, and obtaining additional information.

[97 Acts, ch 175, §38](#); [2023 Acts, ch 19, §853](#)