

227.3 Resident and patient input.

The inspector conducting any licensure inspection or review under [section 227.2](#) shall give each resident or patient an opportunity to converse with the inspector out of the hearing of any officer or employee of the facility, and shall fully investigate all complaints and report the result in writing to the department. The department, before acting on the report adversely to the facility, shall give the persons in charge a copy of the report and an opportunity to be heard.

[S13, §2727-a60; C24, 27, 31, 35, 39, §3519; C46, 50, 54, 58, 62, 66, 71, 73, 75, 77, 79, 81, S81, §227.3; [81 Acts, ch 78, §20, 33](#)]

[2023 Acts, ch 19, §503](#)