

235A.16 Requests for child abuse information.

1. Requests for child abuse information shall be in writing on forms prescribed by the department, except as otherwise provided by [subsection 2](#). Request forms shall require information sufficient to demonstrate authorized access.

2. *a.* Requests for child abuse information may be made orally by telephone where a person making such a request believes that the information is needed immediately and where information sufficient to demonstrate authorized access is provided. In the event that a request is made orally by telephone, a written request form shall nevertheless be filed within seventy-two hours.

b. The department of inspections, appeals, and licensing may provide access to the single contact repository established under [section 135C.33](#), [subsection 7](#), for criminal and abuse history checks made by those employers, agencies, and other persons that are authorized access to child abuse information under [section 235A.15](#) and are required by law to perform such checks.

3. [Subsections 1 and 2](#) do not apply to child abuse information that is disseminated to an employee of the department, to a juvenile court, or to the attorney representing the department as authorized by [section 235A.15](#).

[C75, 77, 79, 81, §235A.16]

[87 Acts, ch 153, §12](#); [2001 Acts, ch 191, §40](#); [2023 Acts, ch 19, §708, 1936](#)

Referred to in [§216A.136, 235A.12](#)

Subsection 2, paragraph b amended

Subsection 3 amended