

**714A.4 Billing and collection.**

1. A person shall not bill or collect for a pay-per-call service if such person has actual knowledge of the failure of the pay-per-call service to comply with the requirements of [this chapter](#). A person shall cease billing and collecting for a pay-per-call service which fails to comply with the requirements of [this chapter](#) as soon as practicable, but in no event more than thirty days, after acquiring knowledge of the noncompliance. Billing and collection contracts shall contain a provision which refers the pay-per-call service to [chapter 714A](#), which provides for an introductory disclosure message and the requirements for such message.

2. Additionally, a person shall not bill or collect a charge for a pay-per-call service unless the call for which the charge is being made is completed.

[91 Acts, ch 171, §4](#); [2021 Acts, ch 76, §150](#)