

**523C.22 Claim procedures.**

A licensed service company shall promptly provide a written explanation to the service contract holder, describing the reasons for denying a claim or for the offer of a compromise settlement, based on all relevant facts or legal requirements and referring to applicable provisions of the service contract.

[94 Acts, ch 1031, §20](#); [2019 Acts, ch 142, §14, 19](#)

Section amended