

516E.15 Violations — penalties.

1. *a.* Except as provided in paragraph “*b*”, all of the following shall apply:

(1) A violation of [this chapter](#) or a rule adopted pursuant to [this chapter](#) is a violation of [section 714.16, subsection 2](#), paragraph “*a*”. The remedies and penalties provided by [section 714.16](#), including but not limited to injunctive relief and civil penalties, apply to violations of [this chapter](#).

(2) A person who willfully and knowingly violates [this chapter](#) or a rule adopted pursuant to [this chapter](#) is, upon conviction, guilty of a class “D” felony.

b. A provider or service company that fails to file documents and information with the commissioner as required pursuant to [section 516E.3](#) may be subject to a civil penalty. The amount of the civil penalty shall not be more than four hundred dollars plus two dollars for each service contract that the person executed prior to satisfying the filing requirement. However, a person who fails to file information regarding a change in the name or the termination of the business of a provider or service company as required pursuant to [section 516E.3](#) is subject to a civil penalty of not more than five hundred dollars.

2. If the commissioner believes that grounds exist for the criminal prosecution of a provider, service company, or third-party administrator for violating [this chapter](#) or any other law of this state, the commissioner may forward to the attorney general or the county attorney the grounds for the belief, including all evidence in the commissioner’s possession for action deemed appropriate by the attorney general or county attorney. At the request of the attorney general, the county attorney shall appear and prosecute the action when brought in the county served by the county attorney.

[94 Acts, ch 1031, §5](#)

[C95, §321I.16](#)

[2000 Acts, ch 1147, §13, 15](#)

[C2001, §516E.15](#)

[2005 Acts, ch 70, §39, 40; 2006 Acts, ch 1117, §88](#)