

523A.503 Denial, suspension, revocation, and surrender of licenses.

1. The commissioner may, pursuant to [chapter 17A](#), deny any license application, or immediately suspend, revoke, or otherwise impose disciplinary action related to any license issued under [section 523A.501](#) or [523A.502](#) for several reasons, including but not limited to:

a. Committing a fraudulent act, engaging in a fraudulent practice, or violating any provision of [this chapter](#) or any implementing rule or order issued under [this chapter](#).

b. Violating any other state or federal law applicable to the conduct of the applicant's or licensee's business.

c. Insolvency or financial condition.

d. The licensee, for the purpose of avoiding the trust requirement for funeral services, attributes amounts paid under the purchase agreement to cemetery merchandise or funeral merchandise that is delivered under [section 523A.404](#) rather than to funeral services sold to the purchaser. The sale of funeral services at a lower price when the sale is made in conjunction with the sale of cemetery merchandise or funeral merchandise to be delivered under [section 523A.404](#) than the services are regularly and customarily sold for when not sold in conjunction with cemetery merchandise or funeral merchandise is evidence that the licensee is acting with the purpose of avoiding the trust requirement for funeral services under [section 523A.201](#).

e. Engaging in a deceptive act or practice or deliberately misrepresenting or omitting a material fact regarding the sale of cemetery merchandise, funeral merchandise, funeral services, or a combination thereof under [this chapter](#).

f. Conviction of a criminal offense involving dishonesty or a false statement including but not limited to fraud, theft, misappropriation of funds, falsification of documents, deceptive acts or practices, or other related offenses.

g. Inability to provide the cemetery merchandise, funeral merchandise, funeral services, or a combination thereof which the applicant or licensee purports to sell.

h. The applicant or licensee sells the business without filing a prior notice of sale with the commissioner. The license shall be revoked thirty days following such sale.

i. Selling by a person who is not a licensed sales agent.

j. The applicant or licensee is named in an order issued pursuant to [section 523A.807, subsection 3](#), paragraph "b".

2. The commissioner may, for good cause shown, suspend any license for a period not exceeding thirty days, pending investigation.

3. Except as provided in [subsection 2](#), a license shall not be revoked, suspended, or otherwise be the subject of disciplinary action except after notice and hearing under [chapter 17A](#).

4. Any licensee may surrender a license by delivering to the commissioner written notice that the licensee surrenders the license, but the surrender shall not affect the licensee's civil or criminal liability for acts committed before the surrender.

5. Denial, revocation, suspension, or surrender of a license does not impair or affect the obligation of any preexisting lawful agreement between the licensee and any person.

[2001 Acts, ch 118, §35](#); [2004 Acts, ch 1110, §68 – 70](#); [2007 Acts, ch 175, §19](#)

Referred to in [§523A.501](#), [§523A.502](#)