

**516E.18 Public access to records.**

1. The administrator shall keep a register of all filings and orders which have been entered. The register shall be open for public inspection.

2. Upon request and for a reasonable fee, the administrator shall furnish to any person copies of any register entry or any document which is a matter of public record and not confidential. Copies shall be available during normal business hours and may be certified upon request. In any administrative, civil, or criminal proceeding, a certified copy is prima facie evidence of the contents of the document certified.

3. Pursuant to [chapter 22](#), the administrator may maintain the confidentiality of information obtained during an investigation or audit.

[2005 Acts, ch 70, §43](#)