, §155A.37

## 155A.37 Code of professional responsibility for board employees.

1. The board shall adopt a code of professional responsibility to regulate the conduct of board employees responsible for inspections and surveys of pharmacies.

- 2. The code shall contain a procedure to be followed by personnel of the board in all of the following:
  - a. On entering a pharmacy.
  - b. During inspection of the pharmacy.
  - c. During the exit conference.
- 3. The code shall contain standards of conduct that personnel of the board are to follow in dealing with the staff and management of the pharmacy and the general public.
- 4. The board shall establish a procedure for receiving and investigating complaints of violations of this code. The board shall investigate all complaints of violations.
- 5. The board may adopt rules establishing sanctions for violations of this code of professional responsibility.
  - 87 Acts, ch 215, §37; 2004 Acts, ch 1167, §10