

29C.20B Disaster case management.

1. The department of homeland security and emergency management shall work with the department of human services and nonprofit, voluntary, and faith-based organizations active in disaster recovery and response to establish a statewide system of disaster case management to be activated following the governor's proclamation of a disaster emergency or the declaration of a major disaster by the president of the United States for individual assistance purposes. Under the system, the department of homeland security and emergency management shall coordinate case management services locally through local committees as established in each commission's emergency plan.

2. The department of homeland security and emergency management, in conjunction with the department of human services and an Iowa representative to the national voluntary organizations active in disaster, shall adopt rules pursuant to [chapter 17A](#) to create coordination mechanisms and standards for the establishment and implementation of a statewide system of disaster case management which shall include at least all of the following:

- a. Disaster case management standards.
- b. Disaster case management policies.
- c. Reporting requirements.
- d. Eligibility criteria.
- e. Coordination mechanisms necessary to carry out the services provided.
- f. Development of formal working relationships with agencies and creation of interagency agreements for those considered to provide disaster case management services.
- g. Coordination of all available services for individuals from multiple agencies.

[2010 Acts, ch 1096, §1](#); [2011 Acts, ch 25, §8](#); [2011 Acts, ch 69, §11](#); [2011 Acts, ch 122, §29, 30](#); [2011 Acts, ch 129, §83, 156](#); [2012 Acts, ch 1021, §35](#); [2013 Acts, ch 29, §25](#)