

### 8B.1 Definitions.

As used in this chapter, unless the context otherwise requires:

1. “*Information technology*” means computing and electronics applications used to process and distribute information in digital and other forms and includes information technology devices, information technology services, infrastructure services, and value-added services.

2. “*Information technology device*” means equipment or associated software, including programs, languages, procedures, or associated documentation, used in operating the equipment which is designed for utilizing information stored in an electronic format. “*Information technology device*” includes but is not limited to computer systems, computer networks, and equipment used for input, output, processing, storage, display, scanning, and printing.

3. “*Information technology services*” means services designed to do any of the following:

- a. Provide functions, maintenance, and support of information technology devices.
- b. Provide services including but not limited to any of the following:
  - (1) Computer systems application development and maintenance.
  - (2) Systems integration and interoperability.
  - (3) Operating systems maintenance and design.
  - (4) Computer systems programming.
  - (5) Computer systems software support.
  - (6) Planning and security relating to information technology devices.
  - (7) Data management consultation.
  - (8) Information technology education and consulting.
  - (9) Information technology planning and standards.
  - (10) Establishment of local area network and workstation management standards.

4. “*Information technology staff*” includes any employees performing information technology services, including but not limited to agency employees in information technology classifications, contractors, temporary workers, and any other employees providing information technology services.

5. “*Infrastructure services*” includes all of the following:

a. Data centers used to support mainframe and other computers and their associated components including servers, information networks, storage systems, redundant or backup power systems, redundant data communications connections, environmental controls, and security devices.

b. Servers, mainframes, or other centralized processing systems.

c. Storage systems, including but not limited to disk, tape, optical, and other structured repositories for storing digital information.

d. Computer networks commonly referred to as local area networks.

e. Network services, including equipment and software which support local area networks, campus area networks, wide area networks, and metro area networks. Network services also include data network services such as routers, switches, firewalls, virtual private networks, intrusion detection systems, access control, internet protocol load balancers, event logging and correlation, and content caching. Network services do not include services provided by the public broadcasting division of the department of education.

f. Groupware applications used to facilitate collaboration, communication, and workflow, including electronic mail, directory services, calendaring and scheduling, and imaging systems.

g. Information technology help desk services.

h. Cyber security functions and equipment.

i. Digital printing and printing procurement services.

j. Data warehouses, including services that assist in managing and locating digital information.

k. Disaster recovery technology and services.

l. Other similar or related services as determined by the chief information officer.

6. “*Office*” means the office of the chief information officer created in section 8B.2.

7. “*Participating agency*” means any state agency, except the state board of regents and institutions operated under the authority of the state board of regents.

8. “*Technology advisory council*” means the council established in section 8B.8.

9. “*Value-added services*” means services that offer or provide unique, special, or enhanced value, benefits, or features to the customer or user including but not limited to services in which information technology is specially designed, modified, or adapted to meet the special or requested needs of the user or customer; services involving the delivery, provision, or transmission of information or data that require or involve additional processing, formatting, enhancement, compilation, or security; services that provide the customer or user with enhanced accessibility, security, or convenience; research and development services; and services that are provided to support technological or statutory requirements imposed on participating agencies and other governmental entities, businesses, and the public.

2013 Acts, ch 129, §5

[P] For additional definitions, see §8A.101

[T] NEW section