We can investigate complaints against most state and local governmental agencies, as well as child welfare or juvenile justice services under contract with an agency. We do not oversee courts, private businesses, the Legislature, or the federal government. We cannot provide legal representation or advice. We ask that you first attempt to resolve your complaint with the agency before submitting a complaint with the Ombudsman. We will typically not initiate an investigation on a matter that is before a court or under review by the agency.
*Please provide a summary of your complaint. Include dates, locations, case numbers, and names of government officials you have dealt with, if known.

*What steps have you taken to resolve your complaint with the agency? Is this issue currently being reviewed by a court or under review by the agency? If yes, please include case numbers associated with the case or agency review.

*What resolution are you looking for?