SENATE FILE \_\_\_\_ BY BOLKCOM

 Passed Senate, Date \_\_\_\_\_
 Passed House, Date \_\_\_\_\_

 Vote:
 Ayes \_\_\_\_\_\_
 Nays \_\_\_\_\_\_

 Approved \_\_\_\_\_\_
 Yote:
 Ayes \_\_\_\_\_\_

## A BILL FOR

1 An Act relating to nurse staffing levels in hospitals and 2 providing a penalty. 3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA: 4 TLSB 6049XS 82 5 jr/nh/8

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Section 1. <u>NEW SECTION</u>. 135B.35 TITLE. 1 This division may be cited as the "Hospital Staffing Plans 1 2 1 3 Act". NEW SECTION. 135B.36 DEFINITIONS. 4 5 1 Sec. 2. As used in this division: 1 "Department" means the department of public health.
 "Director" means the director of the department of 1 6 1 7 1 8 public health. 3. "Intensity" means the level of patient needs as 1 9 1 10 determined by a registered nurse providing direct patient 1 11 care, taking into account at least all of the following 1 12 factors: 1 13 a. The severity and urgency of the patient's admitting 1 14 condition. 1 15 b. Scheduled procedures. 1 16 c. The patient's ability to meet health care requisites. d. The patient's availability of social supports. 1 17 e. The age and functional ability of the patient.f. Communication skills of the patient.g. Other needs identified by the patient and the 1 18 1 19 1 20 1 21 registered nurse. 1 22 4. "Patient care unit" means any unit of a hospital that 1 23 provides patient care. 24 5. "Skill mix" means the number of registered nurses, 25 licensed practical nurses, and other personnel providing 1 24 1 1 25 ficensed practical nurses, and other personnel providing
 1 26 direct patient care.
 1 27 6. "State board" means the state board of health.
 1 28 Sec. 3. <u>NEW SECTION</u>. 135B.37 STAFFING COMMITTEE.
 1 29 Each hospital shall appoint a staffing committee to assist
 1 30 in the development and implementation of a staffing plan for
 1 21 the heart and heart of the methods of the staff. 1 31 the hospital. At least one=half of the members of the 1 32 staffing committee shall be registered nurses currently 1 33 providing direct patient care in the hospital. If the 1 34 registered nurses employed by the hospital have elected a 35 collective bargaining representative, the registered nurse 1 representatives on the staffing committee shall be selected by 1 2 2 the collective bargaining representative. Participation in 2 2 3 the staffing committee shall be considered part of the 2 4 employee's regularly scheduled work hours. 5 Sec. 4. <u>NEW SECTION</u>. 135B.38 STAFFING PLAN FOR NURSING 2 2 6 SERVICES. 7 1. By July 1, 2009, each hospital shall develop and 8 implement a staffing plan for nursing services. The hospital 2 2 2 9 shall collaborate with its staffing committee in the 2 10 development and implementation of the staffing plan. The 2 11 hospital shall file the staffing plan with the department, 2 12 post the staffing plan for each patient care unit in the 2 13 appropriate patient care unit in the hospital, and provide a 2 14 copy of the applicable staffing plan to a current or 2 15 prospective patient of a patient care unit upon request. The 2 16 hospital, in collaboration with its staffing committee, shall 2 17 review and update its staffing plan annually and file any 2 18 updated staffing plan with the department. The department 2 19 shall include each hospital's current staffing plan on the 2 20 hospital report card developed and made available pursuant to

2 21 section 135B.45. 2 22 2. A hospital staffing plan shall do all of the following: 2 23 Set the minimum skill mix required in each patient care a. 2 24 unit in the hospital based on the following criteria: 2 25 (1) Patient census information, including patient 2 26 discharges, admissions, and transfers. 2 27 (2) Level of intensity of all patients and the nature of 2 28 the care to be delivered on each shift. 2 29 (3) The skill level, experience, and specialty 2 30 certification or training of those persons providing care in 2 31 the unit. (4) The need for specialized or intensive equipment. 2 32 2 b. 33 Include appropriate limits on the use of agency and 2 34 traveling nurses. 2 c. Be consistent with the scopes of practice of registered 35 3 1 nurses and licensed practical nurses and the authorized duties 2 of other personnel providing direct patient care. 3 d. Include adequate administrative staff in each patient 3 ২ 3 4 care unit to ensure that nurses providing direct patient care 3 5 are not hindered in the delivery of that care. 3 Include a process for an annual internal review by the 6 e. 7 staffing committee that ensures compliance with the staffing 3 3 8 plan, provides for review of incidents and staff concerns, and 3 9 tracks staffing patterns and the number of patients and their 3 10 acuity. f. Comply with and not diminish existing standards in any 3 11 3 12 applicable collective bargaining agreement. 3 13 Sec. 5. <u>NEW SECTION</u>. 135B.39 HOSPITAL STAFFING. 1. A hospital shall staff each patient care unit in 3 14 3 15 accordance with its staffing plan. The hospital may deviate 3 16 from a staffing plan in cases of emergency, as determined by 3 17 the hospital. The hospital shall make a record of any 3 18 deviation from a staffing plan and report the deviation to the 3 19 department in a manner determined by the department by rule. 3 20 2. A hospital shall maintain and post a list of qualified 3 21 on=call nursing staff and nursing services that may be called 3 22 to provide replacement staff in the event of sickness, 3 23 vacations, vacancies, and other absences of nursing staff. 3 24 The list shall provide a sufficient number of replacement 3 25 staff for the hospital on a regular basis. Sec. 6. <u>NEW SECTION</u>. 135B.40 RECORDKEEPING AND 3 26 3 27 REPORTING. 3 28 1. A hospital shall maintain accurate daily records 3 29 containing all of the following: 3 30 a. The number of patients present in each patient care 3 31 unit at the end of each standard shift within the hospital. 3 32 b. The number of admissions, discharges, transfers, and 3 33 observation patients in each patient care unit during each 3 34 shift. 3 35 с. The skill mix in each patient care unit during each shift.
 2. The daily records shall be retained for at least seven
years and shall be made available upon request to the 4 1 4 2 4 3 4 4 department and the staffing committee. 3. At least twice a year, a hospital shall collect and submit to the department the following nurse staffing 4 5 4 6 4 7 information: 8 a. The mix of registered nurses, licensed practical 9 nurses, and other personnel caring for patients as a 4 4 4 10 percentage of the total of all nursing care hours in each 4 11 patient care unit. 4 12 The total nursing care hours provided per patient day b. 4 13 in each patient care unit. c. The average number of pressure ulcers per patient. d. The average number of patient falls per one thousand 4 14 4 15 4 16 patient days. 4 17 Sec. 7. <u>NEW SECTION</u>. 135B.41 RETALIATION PROHIBITED. 4 18 A hospital shall not retaliate against or intimidate an 4 19 employee for performing any duties or responsibilities in 4 20 connection with participation on the staffing committee. 4 21 hospital shall not retaliate against or intimidate an employee 4 22 who notifies the staffing committee, the hospital's 4 23 administration, or the department that a staffing schedule for 4 24 a patient care unit fails to comply with the posted staffing 4 25 plan or that the hospital has failed to develop or implement a 4 26 staffing plan as required by this division. Sec. 8. <u>NEW SECTION</u>. 135B.42 PENALTIES. 4 27 1. The department shall investigate complaints of 4 2.8 4 29 violations of this division and may impose civil penalties, 4 30 not to exceed five thousand dollars per day per violation, or 4 31 suspend or revoke a hospital's license for a violation of this

4 32 division. Each violation of a staffing plan shall be 4 33 considered a separate violation. 4 34 2. The department shall maintain, and make available to 35 the public, records of any civil penalties, administrative 1 actions, or license suspensions or revocations imposed on 4 5 5 2 hospitals for a violation of this section. 5 3 Sec. 9. <u>NEW SECTION</u>. 135B.43 REPORT TO THE GENERAL 5 4 ASSEMBLY. The department shall submit an annual report to the general 5 5 5 6 assembly regarding hospital staffing plans, including 7 information pertaining to hospital compliance with the 8 requirements of this division. The department shall m 5 5 The department shall make the 5 9 report available to the public. 5 10 Sec. 10. <u>NEW SECTION</u>. 135B.44 RULES. 5 The state board shall adopt rules as necessary to implement 11 5 12 this division. 5 13 Sec. 11. <u>NH</u> 5 14 STAFFING PLANS. <u>NEW SECTION</u>. 135B.45 HOSPITAL REPORT CARD == 5 15 1. The director shall establish an Iowa hospital report 5 16 card consisting of the data assembled pursuant to this 5 17 division, including the hospital staffing plans required by 5 18 section 135B.38, and the nurse staffing information required 5 19 by section 135B.40. At a minimum, the data, hospital staffing 5 20 plans, and nurse staffing information shall be made available 5 21 on an internet web site in a manner that allows consumers to 5 22 conduct an interactive search that allows them to view and 5 23 compare the information for specific hospitals. The web site 5 24 shall include such additional information as is determined 5 25 necessary to ensure that the web site enhances informed 5 26 decision making among consumers and health care purchasers, 5 27 which shall include, at a minimum, appropriate guidance on how 28 to use the data, hospital staffing plans, and nurse staffing 5 5 29 information and an explanation of why the data, hospital 30 staffing plans, or nurse staffing information may vary from 31 hospital to hospital. All information specified in this 5 5 5 32 subsection shall be released on or before July 1, 2010, and 5 33 shall be updated on a regular basis. 5 Prior to the completion of the Iowa hospital report 34 2. 5 35 card, the director shall ensure that every hospital is allowed 6 1 thirty days within which to examine the data, hospital 2 staffing plans, and nurse staffing information and submit 3 comments for consideration and inclusion in the final Iowa 6 б 6 4 hospital report card. 6 5 EXPLANATION 6 This bill requires, by July 1, 2009, hospitals to develop 6 staffing plans that establish the minimum number of registered 6 7 6 8 nurses, licensed practical nurses, and other personnel 6 9 providing direct patient care required in each patient care 6 10 unit in the hospitals. Each hospital must appoint a staffing 6 11 committee to assist in the development and implementation of a 6 12 staffing plan. At least one=half of the members of the 6 13 committee must be registered nurses currently providing direct 6 14 patient care in the hospital. 6 15 Plans must be filed with the department of public health 6 16 and be made available to patients upon request. The bill 6 17 requires hospitals to staff each patient care unit as provided 6 18 in the staffing plan. However, the bill does allow a 6 19 modification to the staffing plan for a particular patient 6 20 care unit in an emergency. Hospitals must maintain accurate 6 21 daily records and submit nurse staffing information to the 6 22 department at least semiannually. The bill prohibits a hospital from retaliating against an 6 23 6 24 employee for participating on the staffing committee or 25 notifying the staffing committee, the hospital's 26 administration, or the department of a deviation from a 6 6 6 27 staffing plan or failure to develop or implement a staffing 6 28 plan. 6 29 The bill requires the department to investigate complaints 30 of violations. The department may impose civil penalties up 6 31 to five thousand dollars per day per violation, or suspend or 6 6 32 revoke a hospital's license for violation of these 6 33 requirements. Each violation of a staffing plan shall be 6 34 considered a separate violation. 6 35 The bill directs the director of public health to establish a hospital report card. The report card consists of the data 7 7 2 collected pursuant to these provisions, including the hospital 3 staffing plans, and the nurse staffing information. This 7 7 4 information is to be available on an internet web site. The 7 web site must include additional information as necessary to 5 7 6 ensure that the web site enhances informed decision making 7 7 among consumers and health care purchasers. The information

- 7 8 shall be released on or before July 1, 2010, and shall be 9 updated regularly. 7 10 The bill requires the department to submit an annual report 7 11 to the general assembly regarding hospital compliance with 7 12 these requirements. 7 13 LSB 6049XS 82 7 14 jr/nh/8