

**235B.7 Requests for dependent adult abuse information.**

1. Requests for dependent adult abuse information shall be in writing on forms prescribed by the department, except as otherwise provided by [subsection 2](#). Request forms shall require information sufficient to demonstrate authorized access.

2. *a.* Requests for dependent adult abuse information may be made orally by telephone if a person making the request believes that the information is needed immediately and if information sufficient to demonstrate authorized access is provided. If a request is made orally by telephone, a written request form shall be filed within seventy-two hours of the oral request.

*b.* The department of inspections, appeals, and licensing may provide access to the single contact repository established under [section 135C.33](#), [subsection 7](#), for criminal and abuse history checks made by those employers, agencies, and other persons that are authorized access to dependent adult abuse information under [section 235B.6](#) and are required by law to perform such checks.

3. [Subsections 1 and 2](#) do not apply to dependent adult abuse information that is disseminated to an employee of the department or to the office of the attorney general as authorized by [section 235B.6](#).

[91 Acts, ch 231, §7](#); [2014 Acts, ch 1107, §13](#); [2018 Acts, ch 1104, §4, 5](#); [2023 Acts, ch 19, §1944](#)

Referred to in [§235B.4](#), [235B.12](#), [235E.4](#)  
Subsection 2, paragraph b amended