

**162.10C Commercial establishments — monitoring permittees.**

1. The department may monitor the commercial establishment of a permittee by entering onto its business premises at any time during normal working hours. The department shall monitor the commercial establishment for the limited purpose of determining whether the permittee is providing for a standard of care required for permittees under [section 162.10A](#). If the owner or person in charge of the commercial establishment refuses admittance, the department may obtain an administrative search warrant issued under [section 808.14](#).

2. In order to enter onto the business premises of a permittee's commercial establishment, the department must have reasonable cause to suspect that the permittee is not providing for the standard of care required for permittees under [section 162.10A](#). Reasonable cause must be supported by any of the following:

a. An oral or written complaint received by the department by a person. The complainant must provide the complainant's name and address and telephone number. Notwithstanding [chapter 22](#), the department's record of a complaint is confidential, unless any of the following apply:

(1) The results of the monitoring are used in a contested case proceeding as provided in [chapter 17A](#) or in a judicial proceeding.

(2) The record is sought in discovery in any administrative, civil, or criminal case.

(3) The department's record of a complaint is filed by a person other than an individual.

b. A report prepared by a person employed by the United States department of agriculture that requires a permittee to take action necessary to correct a breach of standard of care required of federal licensees by the Animal Welfare Act or of permittees by [section 162.10A](#). The department is not required to dedicate any number of hours to viewing or analyzing such reports.

3. When carrying out [this section](#), the department may cooperate with the United States department of agriculture. The department shall report any findings resulting in an enforcement action under [section 162.10D](#) to the United States department of agriculture.

[2010 Acts, ch 1030, §17, 29](#)

Referred to in [§162.2A](#), [162.11](#)