
FISCAL TOPICS

Fiscal Services Division

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Department of Inspections, Appeals, and Licensing (DIAL)

Upon the enactment of 2023 Iowa Acts, [chapter 19](#) (State Government Alignment Act), the Iowa Department of Inspections and Appeals (DIA) became the Iowa Department of Inspections, Appeals, and Licensing (DIAL). The DIAL and the Director of the DIAL received responsibilities from the Department of Commerce, the Department of Public Safety (DPS), the Department of Health and Human Services (HHS), and the Department of Workforce Development (IWD). The programs under the purview of the DIAL as of July 1, 2023, are laid out below.

Iowa Civil Rights Commission

The Iowa [Civil Rights Commission](#) (CRC) was moved under the DIAL. The CRC processes civil rights complaints with the goal of ensuring that the Iowans involved receive a quality resolution in a timely manner. The CRC plans to utilize investigators currently employed by the DIAL to conduct the initial intake and screenings of complaints with the goal to improve case response times. The CRC was a stand-alone agency prior to the enactment of 2023 Iowa Acts, chapter 19 (State Government Alignment Act).

Iowa Department of Commerce

The Department of Commerce was eliminated as a result of the State Government Alignment Act. The responsibilities of the [Professional Licensing Bureau](#) in the Division of Banking shifted licensing and oversight responsibilities for the following to the DIAL:

- Accountants.
- Architects.
- Engineers and land surveyors.
- Interior designers.
- Landscape architects.
- Real estate agents and brokers.
- Real estate appraisers.
- Appraisal management companies.

Iowa Department of Health and Human Services (HHS)

The HHS transferred the licensing, permitting, and oversight of the following professions to the DIAL:

- Athletic trainers.
- Barbers.
- Chiropractors.
- Cosmetologists.
- Dieticians.
- Funeral directors.
- Hearing aid specialists.
- Marital and family therapists.
- Massage therapists.
- Mental health counselors.
- Nursing home administrators.
- Optometrists.
- Physical and occupational therapists.
- Physician assistants.
- Podiatrists.
- Psychologists.
- Respiratory care professionals.
- Sign language interpreters and translators.

More Information

Iowa Department of Inspections, Appeals, and Licensing: dial.iowa.gov
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- Social workers.
- Speech pathologists and audiologists.

The administration of the following professional licensing boards was moved under the DIAL:

- [Iowa Board of Medicine](#).
- [Iowa Board of Pharmacy](#).
- [Iowa Board of Nursing](#).
- [Iowa Dental Board](#).

The oversight for the following program areas was moved under the DIAL:

- Backflow prevention and assembly tester registration.
- Plumbing and Mechanical Systems Board.
- Certificate of need.
- Tanning.
- Lead professional certification.
- Natural hair braiding registry.
- Migrant labor camp program.
- Swimming pools and spas.
- Tattoos.

Iowa Department of Public Safety (DPS)

The DPS transferred oversight for the permitting, licensing, and inspection of the following areas to the DIAL:

- Building code.
- Fire Extinguishing System Contractor and Alarm Systems Advisory Board.
- Electrical.
- Fire prevention safety.
- Electrical Examining Board.
- Fireworks.
- Building Code Advisory Council.
- Building Code Board of Review.

The State Fire Marshal's office will remain at the DPS.

Iowa Workforce Development (IWD)

The IWD transferred the following two divisions and the following program to the DIAL:

- [Division of Labor](#).
- Child labor and wage programs.
- [Division of Workers' Compensation](#).

The Division of Labor within the DIAL is now dedicated to Iowa Occupational Health and Safety Act enforcement, including duties related to health, safety, and consultation. Oversight of the following IWD Division of Labor areas will reside within the new Building and Construction Division:

- [Amusement rides](#).
- Elevator Safety Board.
- [Boilers](#).
- Boiler and Pressure Vessel Board.
- [Elevators](#).
- Asbestos licensing.
- Contractor registration.

The DIAL transferred two programs to the HHS. The [Child Advocacy Board](#), previously an attached unit under the DIA, was transferred to the HHS on July 1, 2023. [Consumable hemp registration](#), which was previously handled by the DIA's Food and Consumer Safety Bureau, was transferred to the Bureau of Cannabis Regulation under the HHS, which also oversees medical cannabis.