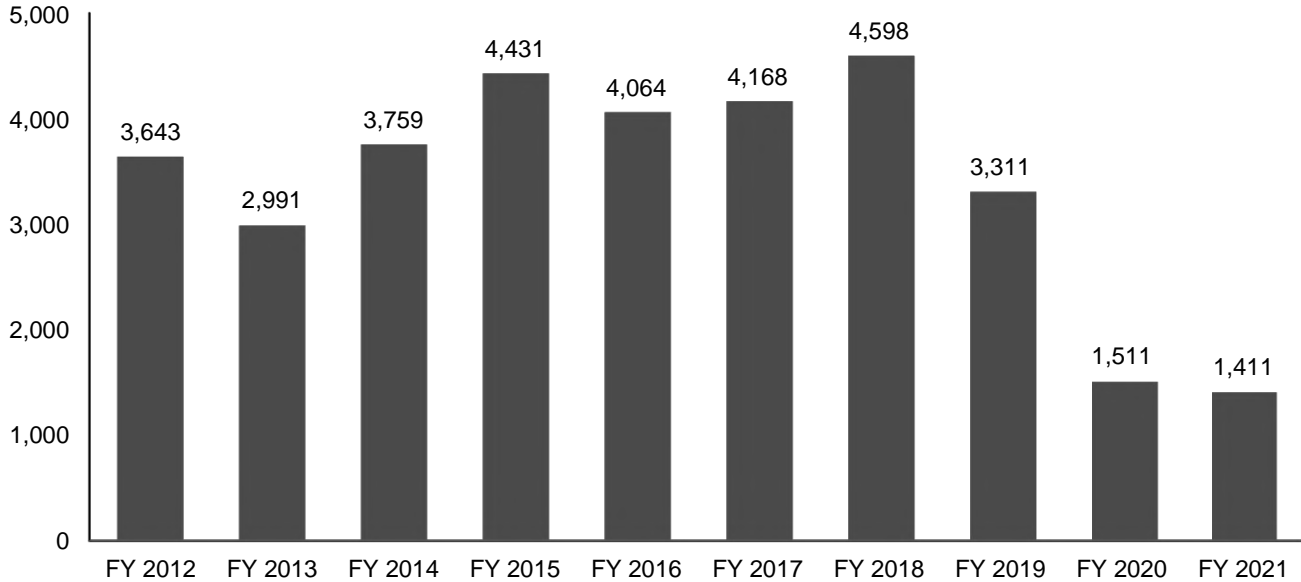
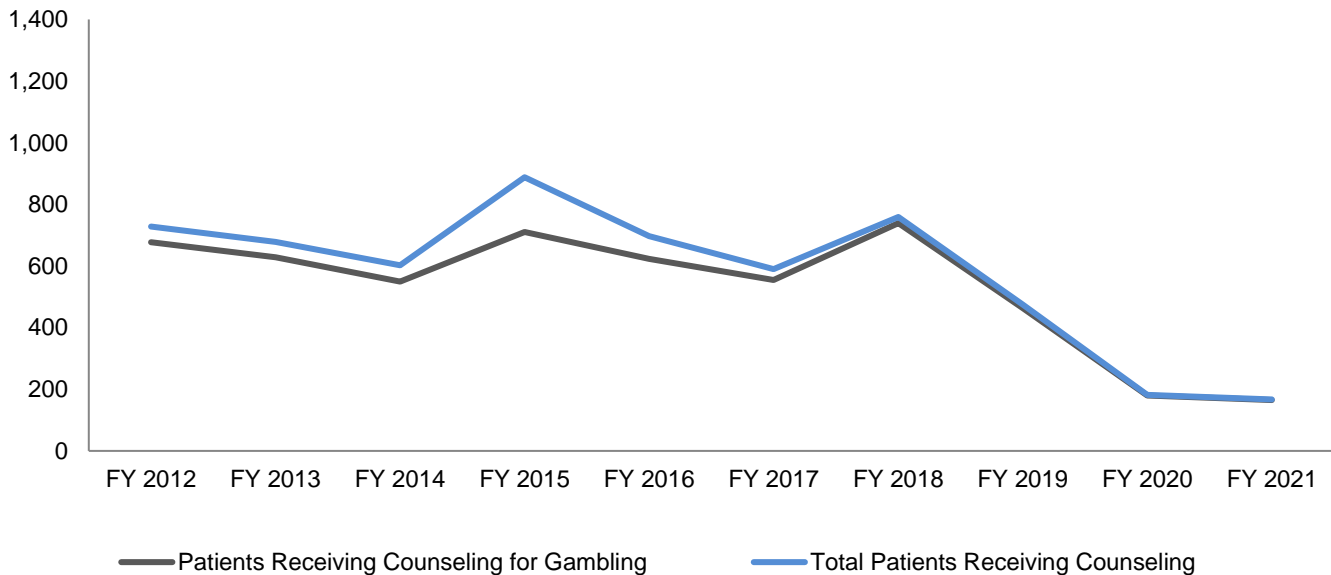


Iowa Gambling Treatment Program 1-800-BETS OFF Contacts



Note: Total contacts is an unduplicated number (there may have been several reasons for any specific call). In FY 2014, Live Chat was added and included in counts, and the out-of-state area code block was removed. In FY 2019, chat and texting were added and are now included in counts. These counts do not include "junk" calls (prank calls, hang ups, etc.).

Patients Receiving Gambling Treatment Services



Note: The difference between Patients Receiving Counseling for Gambling and Total Patients Receiving Counseling reflects concerned persons, such as spouses and children, who have received counseling services.